

## Beyond Caret

ensure your communication with your customers never misses a beat

5 Year Beyond Care+ white glove

3 Year standard limited warranty

Beyond Care+ white glove service covers electrical and mechanical breakdown for a full 5 years. Includes onsite technician assistance.



Next business day white glove service ensures a skilled technician is on the scene to repair or replace your unit with minimal downtime. Powered by dependable full-time technicians that handle the **on-site removal** of the original unit, the setup of the **replacement** on-site, and the **shipping** of the original unit back to Tech Global.



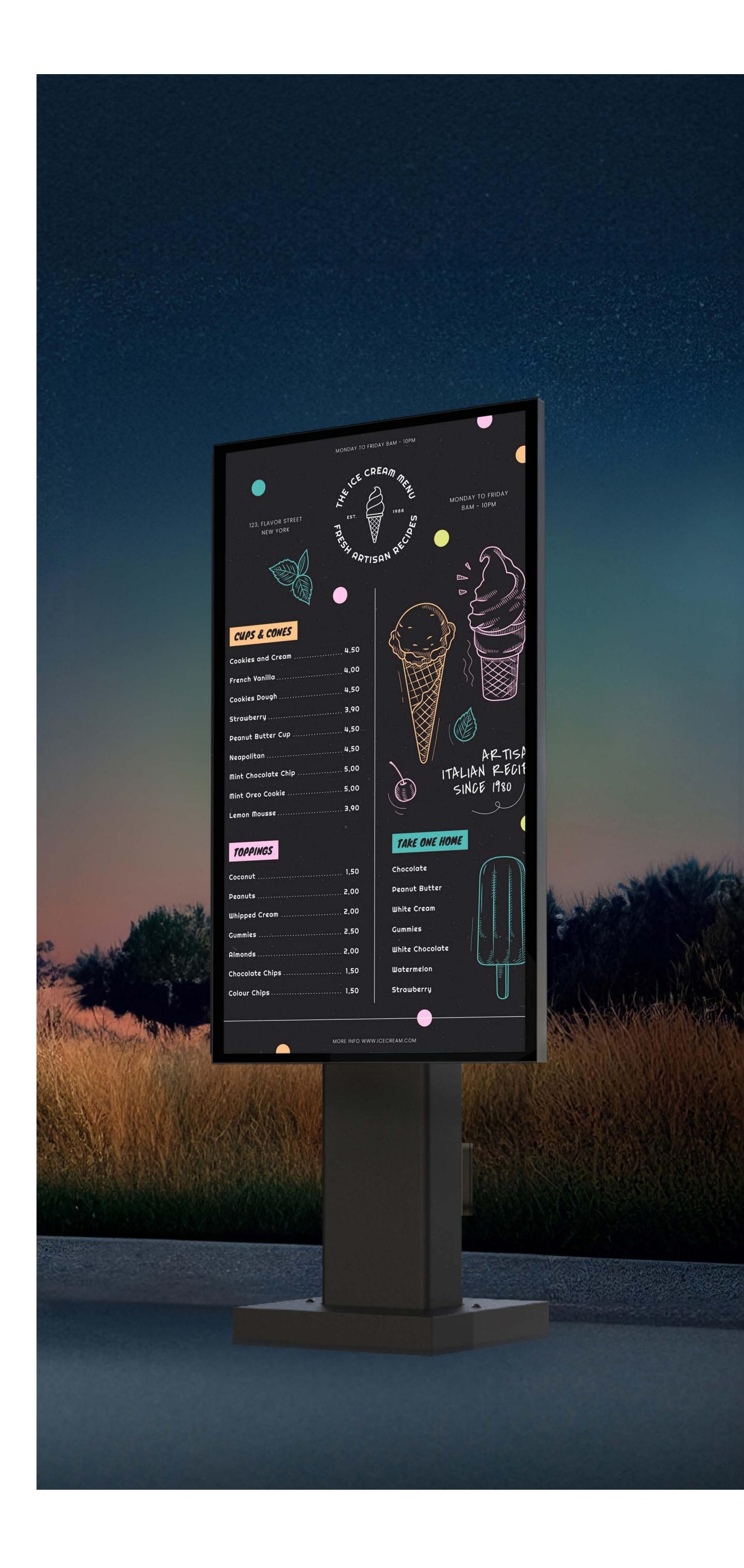
## Dedicated Call Support Team

Experience priority assistance from our highly-trained call support team. Armed with advanced root cause analysis and troubleshooting capabilities, they are equipped to solve your issues and answer your queries, 7 days a week. 8 a.m. - 7 p.m. daily.

5 Year Protection

Next Business Day On-Site Service

Up To Three Exchanges Per Unit Per Contract

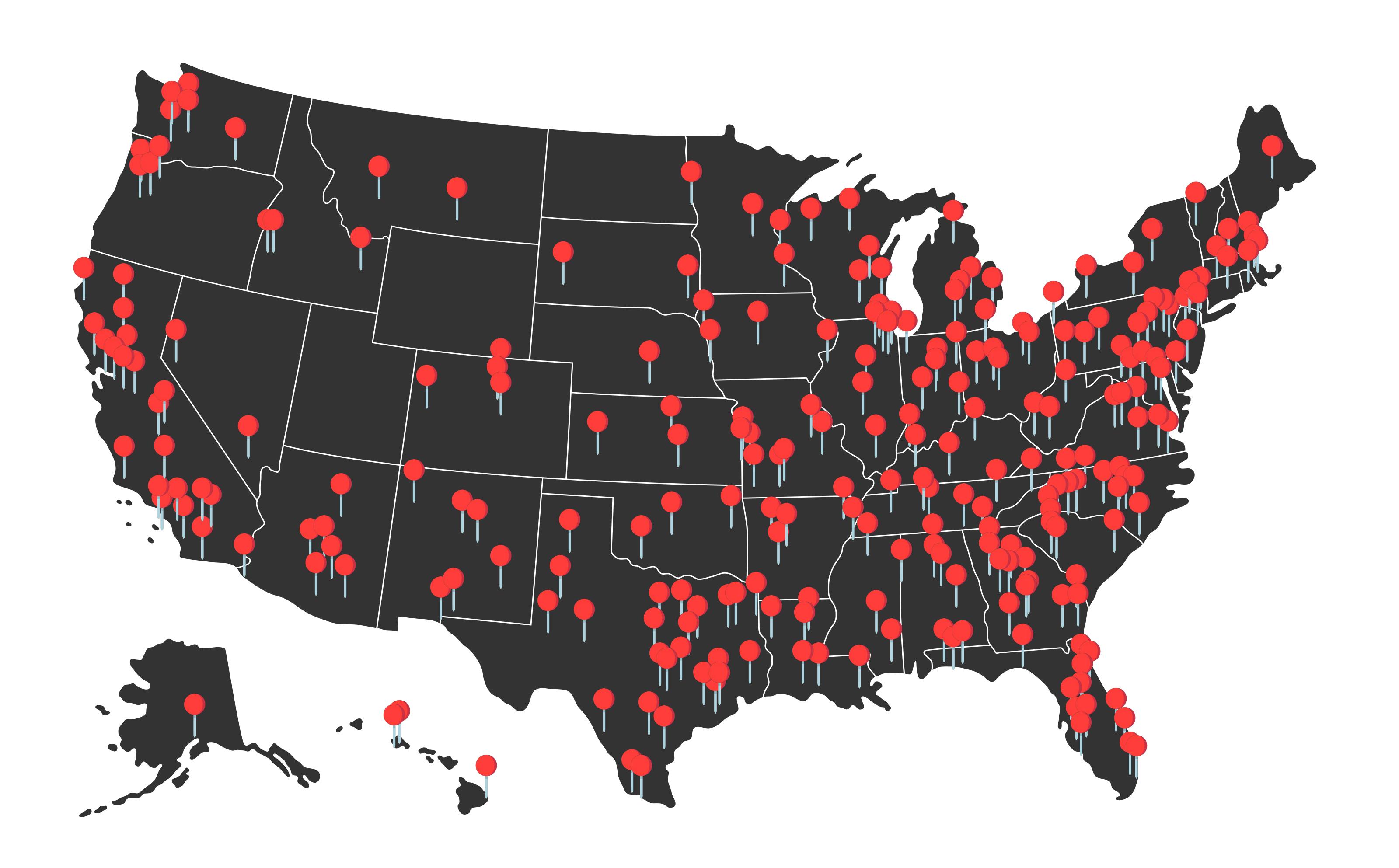






## Everywhere You Need Us To Be

Tech Global has strategically located technician teams across the country. Accessibility is key to our service delivery model. Our extensive service network ensures that professional assistance is always readily available, no matter where you are.



Experience The Freedom Of Ultimate Protection

\*map is for illustrative purposes only, not all locations may be shown on the map.